

# ZenaSwimwear

## Replication Form

### Shipping your Replication

#### Shipping

Please use a prepaid, insured and traceable method to ensure a safe and documented delivery. We cannot accept C.O.D. on merchandise returned to us. ZenaSwimwear.com will not be held liable for any lost packages being delivered to us.

#### Shipped Items from the USA

Items must be shipped via the **United States Postal Service (USPS)** – with some type of Tracking. Returns from the U.S. shipped through companies other than USPS - e.g. FedEx, UPS, DHL, etc. - will be refused.

All items should be declared as "**Repair Merchandise**" on the customs declaration including a maximum value of \$20.00, otherwise United States Customs will charge ZenaSwimwear.com a 40% duty on the value that you place into this field. Shipped items that don't have this mention on their custom declaration will be refused and returned to the sender. Moreover we will have to charge your credit card for the fees paid on the package.

**\*Please note\*** the customer is responsible for all shipping and handling costs, as well as duties and/or taxes for US & International Shipments being sent to ZenaSwimwear.com.

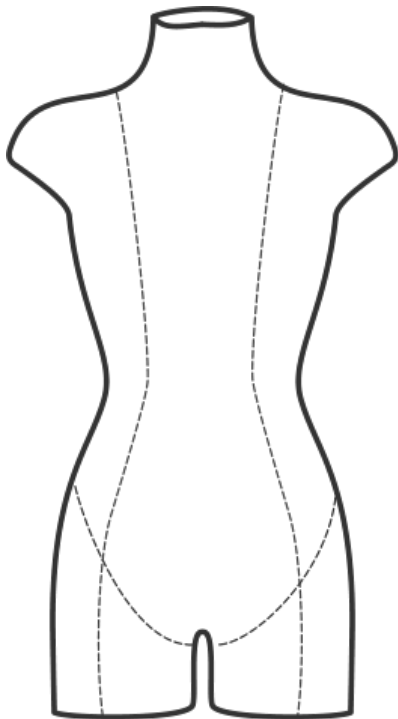
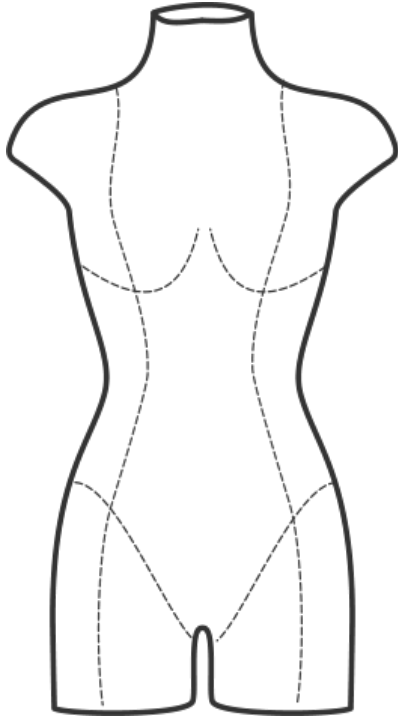
Print, Cut out & attach the Return Label to the outside of your package and Ship via an insured/traceable method.

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ZenaSwimwear

4009 Burde Street  
Port Alberni, BC V9Y 3L7  
Canada

Description of Replication: Please fill & enclose this portion of the Replication Form with your merchandise, any corresponding emails between yourself and Zenaswimwear pertaining to your Replication and your Purchase invoice



Drawing & Notes: If Needed

Area for drawing and notes, featuring horizontal dashed lines for writing.

Our pattern drafters will need to carefully take apart and draft a pattern from your swimsuit. Unfortunately with this process we completely have to take your swimsuit apart and once it has been cut we will not be able to put it back together. Your pattern will be stored with your file so that you will be able to order at any time

**NOTE:** Please allow up to 15 business days for us to process your Alteration request upon receipt. Please make sure to enter the ZenaSwimwear Purchase Invoice # below and the Date of the Purchase.

Invoice #

Date

Signature

I agree to the terms and Conditions of the Zenaswimwear Alteration Policy.